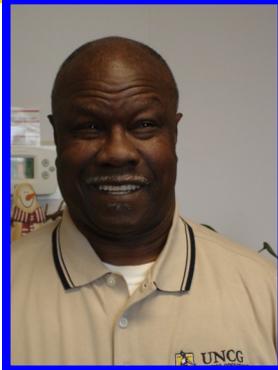


FACILITIES OPERATIONS CONNECTIONS

January 2012

**Congratulations to B.E.S.T. for the Month of January**



Willie Brown, Jr.  
First Shift



Clifton Quick  
Second Shift

Happy Anniversary

Hal Shelton	25
Greg Poteat	17
Michael Hall	16
Debra Reid	16
Paul Bigelow	09
Hre Rahlan	08
Ben Kunka	06
Douglas Lester	06
Craig Rumley	06
Linda Gant	05
Rick Haferbecker	05
Catherine Baker	04
Sean Moon	04
Alvin Verdell	04
Phillip Thomas	03
Dan Durham	01
Jeffery Melton	01

New Hires



Latoya Jones  
Facility Services



James Lyles  
Facility Services



Eddie Newsome  
Utilities Division

**Congratulations! You are a Star!**

On behalf of Chancellor Linda Brady and the entire Staff Senate, we'd like to congratulate you being a Staff Star. This Designation is special because it comes from one of your colleagues who recognized greatness in you and wanted to honor you for your kindness, compassion and dedication to UNCG students, faculty and staff. Thanks for all you do to make UNCG a Community of Caring. [Betty Betts-Chair Employee Recognition Committee](#)



Janet Elmore  
Facilities Operations



Robert Reid  
Facility Services



Timothy Wilkins  
Facility Services

## RECYCLEMANIA

On February 5<sup>th</sup> UNCG officially becomes a “Recyclemaniac”, so ready your recycling bin and prepare to stuff it full of cans, bottles and paper. RecycleMania is a friendly competition among college and university recycling programs in North America and Canada. During eight weeks each spring, schools compete to reduce waste, increase recycling and raise awareness of conservation issues across campus. Guilford College, UNC-Chapel Hill, High Point University, Wake Forest, Western Carolina, NC State, Duke, UNC-Wilmington, Clemson, Elon and Virginia Tech are all competing along with others.

Show your school spirit and do your part to help UNCG shine during this competition and afterwards. Recycling begins with your choice to put your recyclables in the correct bin. Let’s beat out the competition! If you have any questions about what is recyclable on campus feel free to call [Ben Kunka, 334-5192](tel:334-5192).



# Get in the Game!

Join students all across the US and Canada competing in RecycleMania, the eight-week recycling competition.

For more information please visit [www.recyclemaniacs.com](http://www.recyclemaniacs.com)





Janet Elmore  
Collaboration/  
Teamwork



Jerome Hayes  
Safety



Robert Owens  
Customer Service

### **Facilities Management Employee Recognition Program**

Facilities Management of Business Affairs held their Winter Session Employee Recognition Program on Friday January 20, 2012. The event was held at the Alumni House, Virginia Dare room. The event was well attended by the Facilities Management staff and management.

The Facilities Management Employee Recognition Program's intent is to recognize employees that strengthen the Facilities Management team through their remarkable contribution and performance.

The guest speaker was Ms. Dianne Garrett from the Lecture Department of the Bryan Business School here at UNCG. She spoke on the "Joy- the Four Joys of Contribution". Ms. Garrett through reflection identified the Four Joys of Contribution being Joy from Service, Joy from Beauty, Joy in Excellence and Joy in Unity. Her message was based on the questions, what makes great contribution? And what are the winning attributes that set apart the high-achiever-those who make a significant difference to others? Ms. Garrett's presentation was excellent and very timely.

The highlight of the program was the announcement of the three Employee Recognition Winners. These employees were nominated by their peers and other campus staff for remarkable achievements in the areas of Collaboration/Teamwork, Safety and Customer Service. There were twenty six (26) nominations.

The Selection Committee through a blind nomination process made the selections strictly on what the nominators comments were without privy to who the nominator was or the person being nominated.

The committee, Shelly Booth, Chris Chilton, Thomas Everett, Joyce Ray, Lorelei Krise, Kevin Siler, and Don Williamson did an outstanding job of making the selections after careful review.

Winners:

**Janet Elmore – - Facilities Operations Work Information area - Collaboration/Teamwork**

**Jerome Hayes – Facilities Operations Grounds area - Safety**

**Robert Owens – Facilities Operations Building and Trades Zone area – Customer Service**

Congratulations to each winner!!

A special thank you to **all our Facilities employees** for their commitment towards a Remarkable Customer Service environment through the efforts of working safer and working together in the spirit of teamwork.

**Recognition Program Development co-chairs**

Buddy Hale – Facilities Design and Construction

Hoyte Phifer -Facilities Operations

## THANK YOU

### Paul Dow:

I want to commend Jack Mongold, Wallace Perdue and Ken Hall for the amazing job and efforts they have done in the Bryan building. They are not only professional and great at what they do but they are also a pleasure to be around. These guys work hard and fast and are extremely accommodating to the rest of the UNCG community. I wish I had the pleasure of working with them as often as you do. UNCG is lucky to have them here on campus and I hope they are rewarded for their superior efforts. Paul, thank you as well for all you do!

Allen M. Rogers– 401 Dean Office-Bryan School of Business and Economics

### Lil Wanda James

Many thanks to the heroic actions of Lil Wanda James as she courageously provided information to Campus Police on her radio. Lil Wanda communicated important information that was able to assist in alerting Campus Police of a theft that had occurred in SOEB. Lil Wanda provided a physical description of the individual as he fled from SOEB and headed towards Curry. Campus Police responded swiftly to her call and greatly appreciated all of her assistance.

Ada Baldwin-Manager of Facility Services

Many thanks to the staff for the great clean up that they provided at Taylor and their remarkable customer service! The timely response and dedication of the staff provided a safe and clean environment for faculty, staff and students.

Ada Baldwin-Manager of Facility Services

### John Pearce

Happy New Year to you! What a great New Year's present I received when Rhonda Mitchell walked into the Gray House yesterday. You have no idea how that made me feel. Thank you. Rhonda is wonderful. She knows and understands how things should be. She takes pride in her work and she loves her job. I walked her around the Gray House and introduced her to everyone. Rhonda does great work. Thank you again for giving her the Gray House as one of her responsibilities. I look forward to working with Rhonda.

You will probably see less notes from me, now that Rhonda is here! :)

Maryann Burditt-Facilities Design and Construction

## Congratulations

Mr. & Mrs. Ken Hall (Paint Shop) are proud grandparents of a baby girl. This is their first grandchild. She was born on January 17, 2012 at 2:01 pm. Name: Kenzleigh Jean Somers. She is 7 pounds and 2 ounces and 19-1/2 inches long.

Jeannie Lasley-Facilities Operations

### Martin Luther King, Jr. Holiday

*“Free at last, free at last*

*Thank God Almighty, we are free at last”*

Each year on the third Monday of January schools, federal offices, post office and banks across America close as we celebrate the newest American national holiday.

Fifteen years after Dr. King's death President Ronald Reagan signed a bill into law making the third Monday of January a national holiday celebrating the birth and life of Dr. Martin Luther King, Jr. The first national celebration of the Dr. Martin Luther King, Jr. holiday took place on January 20, 1986. This year the King holiday was celebrated on Monday, January 16, 2012. The theme of this year's holiday is: Remember! Celebrate! Act! A Day on, Not A Day Off!! Mary Carter-Facilities Operations

## SAFETY UPDATE

<b>December SAFETY STATISTICS</b>	
December Accidents/Injuries	3
Days Since Last Accident	18
Safe Days Record (since 1/1/10)	34
<b>Safe Days Goal</b>	<b>60</b>
<b>For Year Ending 12/31/2011:</b>	
Number of Accidents/Injuries	33
Accident/Injury Rate (# of Accidents/# of Positions)	16%
Restricted Work Days	17
Lost Work Days	668
Lost Work Days - Equivalent # of Positions	2.57
Accident/Injury Rate By Section:	
OWRR	20%
Grounds	20%
Facility Services	19%
Utilities	15%
Administration	10%
Buildings & Trades	3%
Most Common Type of Injury:	
Strains and Sprains (47% of all injuries)	

### **Safety Tip:**

Sprains and Strains and tears to muscles and connective tissues are some of the most common injuries workers experience. Sprains and strains can result from lifting injuries, or even a simple misstep. Overusing your muscles can also cause a problem. To help reduce your risk of sprains and strains at work, follow your employer guidelines for lifting. Reduce repetitive move if possible; chronic strains are usually the result of overuse. Use proper form while completing tasks, extensive “gripping” can increase the risk of hand and forearm strains. Practice safety measures to help prevent falls: avoid slippery surfaces. Wear proper attire, especially footwear and other applicable protective equipment. Consider your posture when sitting for long periods of time; maintain an overall relaxed position. Maintain fitness and flexibility and develop a reserve of strength. Taking the proper safety precautions and lifting techniques while on the job.

First aid measures for a sprain or strain can best be remembered by the acronym RICE—Rest, Ice, Compression, and Elevation. Rest the injured area. Try not to move or put pressure on the affected joint. A sling or splint may be recommended to immobilize the joint and allow damaged ligaments or muscles to heal. Ice the affected area to reduce swelling. After 24 hours, either ice or heat may be applied to reduce pain. Compress the joint by wrapping it in an Ace bandage to help reduce swelling and pain. Elevate the joint to reduce swelling.



### Employee Spotlight: Gail Peeples

I was born in Greensboro. When I was younger I lived in Oak Ridge and then moved to Summerfield. I have pretty much lived there ever since. I attended Northwest Guilford High School and graduated in 1994. In high school I was in Marching band, Orchestra and Jazz band. In Jazz band I played piano and my senior year we toured in Europe and played different places in Germany, Austria, and Switzerland.

After high school I attended UNCG for 2 years and then left and went to ECPI. I graduated from ECPI with honors as a Certified Medical Office Assistant. This degree would have allowed me to do such things as medical billing and transcription. I had trouble finding a job right out of school and finally got placed with a temp agency at UNCG working as a receptionist at Physical Plant. I started here in that position in February of 1998. In July of 1998 my current position in dispatch came open and I have been in it ever since. I have learned a lot since being here, especially about computers.

Outside of UNCG I work a second job at Dominos delivering. It is a relaxed atmosphere. A lot of people ask me if I worry about the people that I deliver to and do I carry mace. I don't because honestly the people don't worry me at all. It is the dogs. Lots of people have big (sometimes scary) dogs that they let run loose. I haven't gotten bitten but there have been other drivers that have. My two suggestions if you are having anything delivered is please put your animals up and turn the outside lights on if it is dark. This is always helpful to any delivery person.

At home I have a son, Andrew, who is 14. He is my life. Andrew was 5 months old when I started working at UNCG. When I am not working on the weekends we spend our time outside a lot. He loves his dirt bike, 4-wheeler, and mini chopper. His mini chopper is like a small Harley. I even ride sometimes too with him. We are lucky and have a lot of land behind our house that we have access to ride on.

An interesting fact about our house in Summerfield is it is zoned historical. It was the first Drug Store and Soda Shop in Summerfield. I have a book on the history of Summerfield and in it there are pictures of booths in the big windows in our living room and the Drug Store sign outside. The pharmacist lived upstairs at the time. Next door to us is another house that is zoned historical. It was built in the 1800's. George Washington used to stay in that house and have dinner parties when he visited town. Back then Summerfield was called Bruce Township.

We also attend Piedmont Cowboy Church in Summerfield at Still Water Farm. You don't have to have a horse to attend because it's not just for cowboys. It is very casual and all of the people there are very nice and inviting. We meet in a large barn on Tuesday nights.

My family is very close. We get together at my grandparents every Sunday. We also take yearly trips to the mountains, the beach and Georgia. My family is from Georgia. I have one sister and one brother. I am very excited because around Mother's Day I will be an aunt for the first time. My sister is expecting twins, one boy and one girl. Outside of family I have some very close friends that I enjoy spending time with. Overall I am an outgoing person and love people in general. I love meeting new people and learning about the people I meet. I also will try to help in any way I can. My door is always open. [Gail Peeples-Computer Support Tech II](#)